

# SERVICES \*\*CLUSIVE\*\*

2025 Benefits Enrollment Guide Internal Team Members This page is intentionally left blank

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If you (and/or your dependents) have Medicare or will become eligible for Medicare in the next 12 months, a Federal law gives you more choices about your prescription drug coverage. Please see pages 30-31 where Notice of Creditable Coverage begin for more details. For additional Medicare education, refer to the Contacts page for more resources.

This document is an outline of the coverage proposed by the carrier (s), based on information provided by your company. It does not include all of the terms, coverage, exclusions, limitations, and conditions of the actual contract language. The policies and contracts themselves must be read for those details. Policy forms for your reference will be made available upon request.

The intent of this document is to provide you with general information regarding the status of, and/or potential concerns related to, your current employee benefits environment. It does not necessarily fully address all of your specific issues. It should not be construed as, nor is it intended to provide, legal advice.

Questions regarding specific issues should be addressed by your general counsel or an attorney who specializes in this practice area.



## **Benefits Overview**









**Xclusive Services** is proud to offer a comprehensive benefits package to eligible, full-time Team Members who work 30 hours per week and have completed their eligibility requirement. The complete benefits package is briefly summarized in this booklet. You will receive plan booklets, which give you more detailed information about each of these programs.

#### **Eligibility**

You and your dependents are eligible for Xclusive Services benefits on the first of the month following date of full-time employment start, so long as you are a full-time Team Member working 30 hours per week.

Eligible dependents are your legal spouse, children under age 26 and disabled dependents of any age.

Elections made now will remain until the next open enrollment unless you or your family members experience a qualifying event. If you experience a qualifying event, you must contact HR within 30 days.

#### **Enroll**

New Team Members—Can enroll as early as the first day of active employment. Elected benefits are effective the 1st day of the month following 60 days of employment.

All elections and changes can be completed electronically, and more information can be found by contacting your Human Resources department

#### **Qualifying Events**

- Marriage, divorce, legal separation or annulment
- Loss of coverage
- Birth, adoption or placement for adoption of an eligible child
- Death of your spouse or child
- Change in residence that affects your eligibility for coverage (i.e. moving out of a medical plan's network area)
- FMLA Leave, COBRA event, Court Judgment or Decree
- Becoming eligible for Medicare or Medicaid

You have 30 days from the date of a Qualified Status Change to submit a change request to Human Resources. Changes will be effective on the day of the event. If you do not make your changes during the 30-day status change period, your changes cannot be made until the next open enrollment period. Your benefit election changes must be consistent with your change in status event.

# **TERMS TO KNOW**

**Qualified Life Event** A major life change that allows you to make changes to your health plan. Some

major changes include marriage, divorce, the birth of a child, loss of a job, or dependent child turns 26. Qualifying life events MUST be completed within 30

days of the event.

**Coinsurance** The percentage of costs of a covered health care service you pay after you've paid

your deductible.

**Deductible** An amount you must pay out of pocket for your healthcare before your insurance

company begins to kick in for certain covered healthcare services.

Copays A fixed amount you pay to see your doctor or specialist when you are rendered a

service.

**Network** The facilities, providers and suppliers your insurer or plan is contracted with to

provide services.

Insurance Premium The amount you are deducted from your paycheck every pay period for your

health and welfare benefits.

**Prescription Tiers** The different cost levels you pay for a medication. Each tier is assigned a cost.

This is how much you will pay when you fill a prescription, if applicable.

Out Of Pocket Maximum The most you will pay for covered services in a plan year. After you spend this

amount, your health plan pays 100% of the costs of covered benefits.

**Preferred Provider** A provider who has a contract with your insurer or plan to provide services to you

at a discount.



# Medical Benefits









#### **Administered by Kaiser Permanente**



Comprehensive and preventive healthcare coverage is important in protecting you and your family from the financial risks of unexpected illness and injury. A little prevention usually goes a long way—especially in healthcare. Routine exams and regular preventive care provide an inexpensive review of your health. Small problems can potentially develop into large expenses. By identifying the problems early, often they can be treated at little cost.

Comprehensive healthcare also provides peace of mind. In case of an illness or injury, you and your family are covered with an excellent medical plan through Kaiser.

| HSA 5000                                |   | LUNG 60 400/  |  | PPO 3000 30%   |   |
|---|---|---|--|--|---|
| HSA 5000 EMB 20%                        |   | HMO \$0 10%   |  | (Team Members Outside of CO)   |   |
| In-Network                              | Out-of-Network  | In-Network  | Out-of-Network   | In-Network<br>(Cigna PPO)  | Out-of-Network<br>(Cigna PPO)   |
| \$5,000 / \$10,000                      |   | \$0 / \$0   |  | \$3,000 / \$6,000  | \$8,000 / \$24,000  |
| \$6,050 / \$12,100                      | NO OUT OF<br>NETWORK<br>BENEFITS  | \$2,000 \$4,000   | NO OUT OF<br>NETWORK<br>BENEFITS   | \$6,000 / \$12,000   | \$13,500 / \$27,000   |
| 20%                                     |   | 10%   |  | 30%  | 50%   |
|   |   |   |  |  |   |
| 20% Coinsurance after deductible        |   | \$25 copay + (10% coinsurance for other covered services)   | NO OUT OF  | \$30 copay + (30% coinsurance for other covered services)  | CYD/50%   |
| 20% Coinsurance after deductible        | NO OUT OF   | \$40 copay + (10% coinsurance for other covered services)   |  | \$60 copay + (30% coinsurance for other covered services)  | CYD/50%   |
| 20% Coinsurance after deductible        | BENEFITS  | \$50 copay (10% coinsurance for other covered services)   | NETWORK<br>BENEFITS  | CYD/30%  | CYD/70%   |
| Covered at 100%                         |   | Covered at 100%   |  | Covered at 100%  | CYD/50%   |
|   |   |   |  |  |   |
| \$20                                    |   | \$10  |  | \$20   | CYD/50%   |
| \$40                                    | NO OUT OF<br>NETWORK  | \$30  |  | \$40   | CYD/50%   |
| \$60                                    |   | \$50  | NETWORK<br>BENEFITS  | \$60   | CYD/50%   |
| 20% coinsurance<br>up to \$250 per drug | BENEFITS  | 20% coinsurance up to \$250 per drug  |  | 20% coinsurance up to \$250 per drug   | CYD/50%   |
| \$40 / \$80 / \$120                     |   | \$20 / \$60 / \$100   |  | \$40 / \$80 / \$120  | NOT COVERED   |
|   |   |   |  |  |   |
|   |   | \$250 copay   |  | CYD/30%  | CYD/70%   |
| 20%<br>Coinsurance<br>after deductible  | NO OUT OF<br>NETWORK  | CYD/10%   | NO OUT OF<br>NETWORK   | CYD/30%  | CYD5/0%   |
| 20%<br>Coinsurance<br>after deductible  | BENEFIIS  | CYD/10%   | BENEFIIS   | CYD/30%  | CYD/50%   |
|   | \$5,000 / \$10,000 \$6,050 / \$12,100 20%  20% Coinsurance after deductible  20% Coinsurance after deductible  20% Coinsurance after deductible  Covered at 100%  \$20 \$40 \$60 20% coinsurance up to \$250 per drug \$40 / \$80 / \$120  20% Coinsurance after deductible | \$5,000 / \$10,000  \$6,050 / \$12,100  \$20% Coinsurance after deductible  20% Coinsurance after deductible  20% Coinsurance after deductible  Covered at 100%  \$20  \$40  \$60  20% coinsurance up to \$250 per drug \$40 / \$80 / \$120  \$000 UT OF NETWORK BENEFITS  NO OUT OF NETWORK BENEFITS  NO OUT OF NETWORK BENEFITS  NO OUT OF NETWORK BENEFITS | \$5,000 / \$10,000 \$6,050 / \$12,100  20%  20%  20%  20%  20%  20%  20% | \$5,000 / \$10,000  \$6,050 / \$12,100  \$0 / \$0  \$0 | Stood   \$10,000   Stood   St |

# **Health Savings Account**

#### **Health Savings Account**

A **Health Savings Account (HSA)** is a savings plan that can be used to pay for qualified medical expenses with pretax dollars. Both the employer and Team Member can contribute to the account.

#### There are several advantages of participating in a Health Savings Account (HSA):

- 1. You can set aside money in a Health Savings Account (HSA) before taxes to pay for eligible medical, dental and vision expenses (through payroll deduction or other means). An HSA is similar to a flexible spending account in that you are allowed to pay for eligible expenses with pretax dollars, but it does not have the same limitations.
- 2. Unused money in an HSA account is NOT forfeited at the end of the year and is carried forward. There is NO "use it or lose it" policy.
- 3. The HSA account is yours to keep which means that you can take it with you if you change jobs or retire. If you have any money remaining in your HSA after retirement, you may withdraw the money as cash (after age 65) with no penalty. If you should choose not to participate in an HSA plan again next year, you can still use the funds in the account for qualified expenses. However, you are no longer eligible to put money in the account if you do not have a high deductible health plan that meets the IRS requirements.
- 4. You can use the HSA funds for any immediate family member, even if they are not covered on your medical plan. However, if you have a spouse or dependents covered on a plan with copays, they can NOT be enrolled as a dependent on the HSA plan.
- 5. Per IRS regulations, you are NOT eligible to contribute to an HSA pretax if you are currently enrolled in a traditional Flexible Spending Account (FSA) or if you are eligible for or enrolled in Medicare.

#### The HSA bank account is offered in conjunction with the HSA medical plan ONLY:

#### **EMPLOYER CONTRIBUTION**

- ▶ \$600 annually for Employee Only
- ▶ \$1,200 annually towards Employee & Spouse, Employee & Children and Family

#### **TEAM MEMBER CONTRIBUTIONS**

- Completely voluntary
- Contributions are made via payroll deduction into your HSA account

#### **HSA Limits for 2025**

The following Health Savings Account (HSA) limits apply:



<sup>\*\*</sup>Max contributions include both employee and employer contributions.

#### **Account Management**

You manage your own HSA account through WEX as if it were your own bank account.



# VIRTUAL VISITS

# Manage your health with ease

# Take care of all your needs with our mobile app or through kp.org

With Kaiser Permanente, you can easily manage your care and coverage. Through our award-winning mobile app or kp.org, you can:

- Get care 24/7
- Choose or change doctors<sup>2</sup>
- Pay your Kaiser Permanente medical bills
- Schedule or cancel routine and most specialty appointments, as well as many medical imaging services<sup>2</sup>
- Fill or refill most prescriptions
- View your medical history, including immunizations, most lab results, and more<sup>2</sup>
- Get reminders about screenings, prescription refills, and more

#### Virtual Care Options

Life has never been busier. You need care that works with your schedule – instead of making you rearrange it. That's why we offer so many ways for you to get care from home, work, or even while on vacation. And in most cases, there's no extra cost for these services.<sup>5</sup>





"I have been with Kaiser for a very long time. They do a fantastic job of coordinating care between providers/specialists and primary care. They work with the pharmacy and make things so much easier than going to separate practices at different places. Their app is a great way to stay in touch with providers and stay up-to-date on your account/health. It is pretty much a seamless way to receive care and stay as healthy as possible."

Norma, Kaiser Permanente Member

# Finding a Provider – In-State Plans



Finding Providers is Easy for your <u>HMO</u> plan through Kaiser, it's easy to find a doctor, hospital or other health care provider that participates in the Kaiser network.

Log into Kaiser's web link, <u>www.kp.org.</u> To register, all you need are your group and identification numbers, found on your member ID card. Kaiser is secure and easy to use. When you search for providers in Kaiser, it will take you directly to in-network providers only.

By logging into Kaiser you can also use Provider Finder to:

- Estimate the cost of procedures, treatments and tests, including your out-of-pocket expenses.
- View patient reviews.
- See how industry experts rate your doctor.
- Review providers' certifications and recognitions.
- Rate your doctor or hospital after your visit.

For basic provider searches, you can also access Provider Finder without logging into Kaiser. Just visit Kaiser and click on the 'Find a Doctor or Hospital' tab. Or, download their app at the App Store or Google Play. If you need help finding a network provider or have questions about your benefits, call the toll-free number on the back of your ID card.

Health Maintenance Organization (HMO—Deductible HMO)

Under HMO plans, members must select a primary care physician (PCP) who coordinates care with referrals to specialists. This PCP is referred to as a "gatekeeper". If you choose to not select a PCP at open enrollment, one will be assigned to you. You can change your PCP selection at any time throughout the year.

The following types of doctors can be assigned as your PCP: family practice, internal medicine, OB/Gyn, pediatrician, and general medicine.

HMO plans offer several advantages to members:

- Affordable, predictable costs
- Patient-centric, PCP-guided care
- 100% coverage of preventive services

For PPO participants living in Colorado or Georgia, visit https://www.myfirsthealth.com/LocateProvider/SelectNetworkType



# Finding a Provider – Out Of State Plan



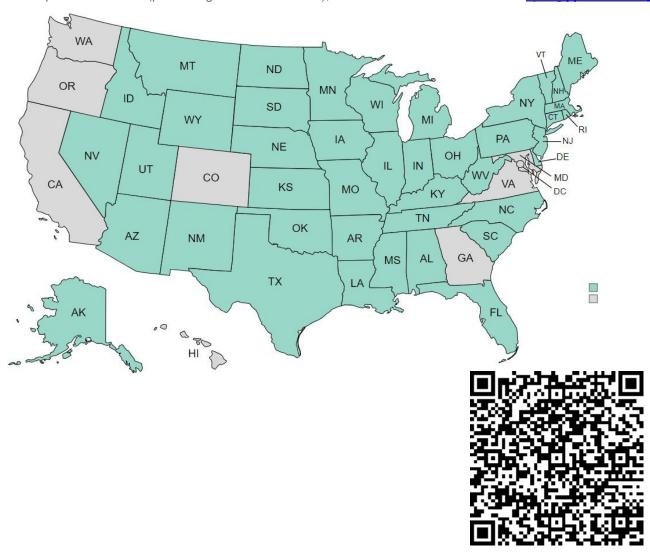
#### **Cigna PPO Network**

Since January 1, 2024, the Cigna PPO Network has replaced the First Health Network outside KP states. The First Health Network will continue to remain part of KPIC's Participating Provider Network within Colorado and in the KP states.

Cigna's collaboration with Kaiser creates a broader network that gives Team Members options to find care closer to where they live or travel. Cigna's brand recognition makes accessing care easier. Kaiser's negotiated contracted rates with Cigna Payer Solution may lower members' out-of-pocket costs for services with a deductible or coinsurance cost share.

To locate Cigna Healthcare SM PPO Network providers, call Customer Service at **1-855-364-3184** or use the QR Code below. Members who call in should indicate they have coverage through an employer in Colorado but have an out-of-state PPO plan or ask to speak to someone in "Choice Product line" department.

To locate MedImpact Pharmacies (part of Cigna's PPO Network), call 1-800-788- 2949 or visit visit kp.org/ppo-colorado.



# Start a conversation about mental health and wellness – anytime, anywhere.



We're committed to helping you be mentally, physically, and emotionally healthy. That's why we make it easy to connect with care – or start a conversation about your mental health and wellness.

# **DENTAL BENEFITS**









#### **Voluntary Dental Insurance**

#### **Administered by Reliance Matrix**

Good oral care enhances overall physical health, appearance and mental well-being. Problems with the teeth and gums are common and easily treated health problems. Keep your teeth healthy and your smile bright with the Reliance Matrix Life Insurance Company dental benefit plan. Reliance Matrix uses Ameritas Dental Network.

|   | Low Plan                               | High Plan                             |
|---|--|---------------------------------------|
| Services  | In-Network and Out-of-Network          |                                       |
| Annual Deductible   | \$100 per person<br>\$300 family limit | \$50 per person<br>\$150 family limit |
| Calendar Year Maximum   | \$750 per person                       | \$1,000 per person                    |
| Preventive Dental Services (Routine Exam, Bitewing X-rays, Full Mouth/Panoramic X-rays, Periapical X-rays, Cleaning, Fluoride for Children 13 and under, Sealants)  | 100%                                   | 100%                                  |
| Basic Dental Services (Space Maintainers, Fillings for Cavities, Restorative Composites, (anterior and posterior teeth), Simple Extractions, Anesthesia)  | 80% after deductible                   | 80% after deductible                  |
| Major Dental Services (Onlays, Crowns, Crown Repair, Endodontics (nonsurgical), Endodontics (surgical), Periodontics (nonsurgical), Periodontics (surgical), Denture Repair, Prosthodontics (fixed bridge; removable complete/partial dentures), Complex Extractions) | 50% after deductible                   | 50% after deductible                  |
| Orthodontia<br>(Coverage for Adults)  | 50% up to \$750 Lifetime Maximum       | 50% up to \$1,000 Lifetime Maximum    |
| Out-of-Network Reimbursement  | MAC                                    | 90 <sup>th</sup> U&C                  |

Scan here to create your account

Scan here to Find a Dentist







## **VISION BENEFITS**









#### Voluntary Vision Insurance

#### Administered by Reliance Matrix (VSP Choice Network + Affiliates)

Regular eye examinations can not only determine your need for corrective eyewear but also may detect general health problems in their earliest stages. Protection for the eyes should be a major concern to everyone.



Not everyone's personal situation is the same; your family needs may be different from the needs of your coworkers.

In recognition of these differences, we offer voluntary benefits, which you can purchase at group rates.

| Service                               | In-Network   | Out-of-Network |  |  |
|---------------------------------------|--|----------------|--|--|
| Eye Exam — once every 12 months       | \$10 copay   | Up to \$45     |  |  |
| Lenses — once every 12 months         |  |                |  |  |
| Single Vision Lenses                  |  | Up to \$30     |  |  |
| Lined Bifocal Lenses                  | \$25 copay   | Up to \$50     |  |  |
| Lined Trifocal Lenses                 | (Deductible applies to a complete pair of glasses or to frames, whichever is selected) | Up to \$65     |  |  |
| Lenticular Lenses                     |  | Up to \$100    |  |  |
| Frames — once every 12 months         | \$130 allowance (The Costco and Walmart allowance will be the wholesale equivalent)    | Up to \$70     |  |  |
| Contact Lenses — once every 12 months |  |                |  |  |
| Fit & Follow Up Exams                 | Member cost \$60 allowance   | No benefit     |  |  |
| Medically Necessary                   | Covered in full  | Up to \$210    |  |  |
| Elective                              | \$130 allowance  | Up to \$105    |  |  |

No need for an ID card. To take advantage of your Reliance Matrix vision benefit, simply contact a VSP provider and let them know you have VSP coverage—they handle the paperwork for you.

There are four ways to find an in-network doctor:

- Visit www.vsp.com and select the VSP Choice Network + Affiliates Network
- Scan the QR code in this page
- Call VSP at 800.877.7195
- Download our mobile app, benefit tools and search for a doctor near you



# LIFE INSURANCE









#### **Life and Accidental Death & Dismemberment Insurance**

#### **Administered by Reliance Matrix**

#### Life Insurance

Life insurance provides financial security for the people who depend on you. Your beneficiaries will receive a lump sum payment if you die while employed by Xclusive Services. The company provides basic life insurance of \$50,000 at no cost to you as a Full-Time Team Member of Xclusive Services.

#### Accidental Death and Dismemberment (AD&D) Insurance

Accidental Death and Dismemberment (AD&D) insurance provides payment to you or your beneficiaries if you lose a limb or die in an accident. Xclusive Services provides AD&D coverage of \$50,000 at no cost to you. This coverage is in addition to your company-paid life insurance described above as a Full-Time Team Member of Xclusive Services.

#### **Voluntary Life Insurance**

#### **Insured by Reliance Matrix**

You may also purchase life insurance for your dependents if you purchase coverage for yourself.

<u>Annual Enrollment</u>— Current Team Members enrolled with Voluntary Life can purchase one increment of \$10,000, not to exceed the Guarantee Issue (GI) amount.

Any elected amount over the GI amount or over the allowed one-increment increase will require the completion of an Evidence of Insurability (EOI) form and will be subject to medical underwriting approval. A current Team Member enrolling in Life Insurance for the first time will need to complete an EOI form for any elected amount. Payroll deductions will not be applied until the additional amount is approved by the carrier.

**Employee**—\$10,000 to \$100,000—in increments of \$10,000.

Benefit reduces to 65% at age 65, 40% at age 70, 20% at age 75 and Terminates at retirement

Spouse—\$5,000 to \$50,000—in increments of \$5,000, Not to exceed 100% of employee amount.

**Children**— All Child amounts are guaranteed issue.

#### **Voluntary AD&D Insurance**

Accidental Death and Dismemberment (AD&D) Insurance— This insurance can be added on Voluntary AD&D insurance and provides coverage in the event of accidental death or serious injury resulting in dismemberment. Unlike traditional AD&D specifically covers accidents rather than natural causes of death. It typically pays out a lump sum benefit to the policyholder or their beneficiaries in the event of a covered accident.

Employee—\$10,000 to \$100,000—in increments of \$10,000, Not to exceed 5 times Earnings.

Spouse—\$5,000 to \$50,000—in increments of \$5,000, Not to exceed 50% of the Employee Principal Sum.

<u>Children</u>— \$1,000, \$5,000, or \$10,000, not to exceed employee amount.

# **VOLUNTARY DISABILITY**

#### **Voluntary Short Term Disability (STD)**

#### **Insured by Reliance Matrix**

Meeting your basic living expenses can be a real challenge if you become disabled. Your options may be limited to personal savings, spousal income and possibly Social Security. Disability insurance provides protection for your most valuable asset....your ability to earn an income.

Short-Term Disability (STD) insurance provides income if you become disabled due to an injury or illness that is <u>not</u> work related.

**Benefit Amount:** 60% of weekly base earnings to a weekly max of \$1,000 **Elimination Period:** Benefits begin the day following the 14th consecutive calendar day of disability for Accident/Injury and Sickness.

Benefit Duration: 13 weeks

**Pre-existing condition:** 3 month look back / 12 month exclusion.

Important! You will not be eligible for STD benefits if you are receiving workers' comp benefits.

#### **Voluntary Long Term Disability (LTD)**

#### **Insured by Reliance Matrix**

Long-Term Disability (LTD) insurance provides income if you become disabled due to an injury or illness that is <u>not</u> work related.

**Benefit Amount:** 60% of monthly base earnings to a monthly max of \$5,000 **Elimination Period:** Benefits begin the day following the 90th consecutive calendar day of disability

Benefit Duration: Longer of Social Security Normal Retirement Age or duration schedule below\*

**Pre-existing condition:** 3 month look back / 12 month exclusion.

| *Longer of Social Security Normal Retirement Age or duration schedule below |                          |  |  |
|---|--------------------------|--|--|
| Age on Date of Disability   | Benefit Duration (years) |  |  |
| 61 or less  | To age 65                |  |  |
| 62  | 3½                       |  |  |
| 63  | 3                        |  |  |
| 64  | 2½                       |  |  |
| 65  | 2                        |  |  |
| 66  | 1¾                       |  |  |
| 67  | 1 ½                      |  |  |
| 68  | 11/4                     |  |  |
| 69 or more  | 1                        |  |  |

#### Do I need to answer any health questions to enroll?

If you contribute to the cost of your insurance, you may need to complete health questions if you don't elect coverage when it's first available to you and you want to elect at a later date, or if you want to increase coverage. To answer health questions, please fill out our Evidence of Insurability (EOI) Application. Health questions must be approved by Reliance Matrix before coverage takes effect. Please see your Certificate for details.

## **VOLUNTARY BENEFITS**

#### **Accident**

#### **Administered by Reliance Matrix**

The Accident plan provides cash payments directly to you to help cover out-of-pocket costs, such as deductibles or coinsurance. The full schedule of benefits payable for accidental injuries include initial/follow-up treatment, ambulance trips, medical imaging, surgeries, concussion, dislocations and fractures, hospital stays, AD&D, and health screening benefits. It is important to note this benefit is for off the job accidents only. Some benefits are payable once per covered accident, while others are once per plan year.

| Reimbursable Benefits         | Urgent Care, ER Visit, ICU, Ambulance Transport, X Rays, Casts, Physical Therapy |
|-------------------------------|--|
| <b>Common Accident Causes</b> | Organized Sports, Vehicular Accidents, Everyday Hazards                          |
| Reimbursement Ranges          | \$75 - \$4,000+ for various common injuries                                      |

#### **Critical Illness**

#### **Administered by Reliance Matrix**

Critical illness insurance provides a lump-sum payment for an insured person diagnosed with any of the following critical illnesses while insurance is in effect for the insured person, after any applicable waiting period and subject to any pre-existing condition limitation: Cancer, Heart Attack, Stroke, Organ Transplant, Kidney Failure, and more.

| Covered Illnesses         | Invasive Cancer, Heart Attack, Stroke, Kidney Failure |
|---------------------------|---|
| Benefit                   | \$10,000, \$20,000, or \$30,000                       |
| <b>Dependents Covered</b> | Employee, with options for Spouse and Child amounts   |

#### **Hospital Indemnity**

#### **Administered by Reliance Matrix**

Hospital indemnity coverage eases the financial impact of a Team Member's hospitalization by providing a lump sum payment to help cover the costs associated with a hospital stay. Hospital indemnity coverage can be used to supplement medical insurance to help handle additional out-of-pocket costs that add up after a hospital stay. This can include copayments, coinsurance, deductibles, and incidental hospital expenses or other expenses such as transportation and lodging needs.

| <b>Hospital Admission Benefit</b>   | \$1,000 per admission |
|-------------------------------------|-----------------------|
| ICU Admission Benefit               | \$2,000 per admission |
| <b>Hospital Confinement Benefit</b> | \$200 per day         |
| ICU Confinement Benefit             | \$400 per day         |

# CONTACT INFORMATION









| Benefit                            | Administrator              | Group<br>Number | Phone          | Website/Email                               |
|------------------------------------|----------------------------|-----------------|----------------|---|
| Kaiser HDHP & HMO                  | Kaiser Permanente          | 35989           | (866) 454-8855 | www.kp.org                                  |
| Kaiser PPO<br>(Non Kaiser States)  | Kaiser Permanente<br>Cigna | 35989           | (855) 364-3184 | www.kp.org/kpic-colorado                    |
| Voluntary Dental                   | Reliance Matrix            |                 | 800.351.7500   | https://dentalnetworkpartners.ameritas.com/ |
| Low Plan                           | Reliance Matrix            |                 | 800.351.7500   | https://secure.rsli.com/userservices/       |
| High Plan                          | Reliance Matrix            |                 | 800.351.7500   | https://secure.rsli.com/userservices/       |
| Voluntary Vision                   | Reliance Matrix            |                 | 800.351.7500   | www.vsp.com                                 |
| Basic Life AD&D                    | Reliance Matrix            |                 | 800.351.7500   | https://secure.rsli.com/userservices/       |
| Voluntary Life and AD&D            | Reliance Matrix            |                 | 800.351.7500   | https://secure.rsli.com/userservices/       |
| Voluntary Short Term<br>Disability | Reliance Matrix            |                 | 800.351.7500   | https://secure.rsli.com/userservices/       |
| Voluntary Benefits                 | Reliance Matrix            |                 | 800.351.7500   | https://secure.rsli.com/userservices/       |
|                                    |                            |                 |                |   |
| Gallagher                          | Adam Kinyicky              |                 | (214) 414-9948 | Adam_Kinyicky@ajg.com                       |
| Human Resources                    | Stephane Jimenez           |                 | (303) 726-4863 | Stephane.Jimenez@XclusiveServices.com       |
| Medicare Resources                 | Kimberly Rodriguez         |                 | (210) 392-0312 | kimberly@coverage2care.com                  |

# EMPLOYEE CONTRIBUTIONS









#### **MEDICAL**

| Medical Plan Rates - HSA 5000 EMB 20% |          |  |  |
|---------------------------------------|----------|--|--|
| Weekly Rates (52)                     |          |  |  |
| Employee Only \$30.45                 |          |  |  |
| Employee & Spouse \$118.25            |          |  |  |
| Employee & Children \$94.60           |          |  |  |
| Family                                | \$141.90 |  |  |

| Medical Plan Rates - HMO \$0 10% |          |  |  |
|----------------------------------|----------|--|--|
| Weekly Rates (52)                |          |  |  |
| Employee Only \$78.30            |          |  |  |
| Employee & Spouse                | \$204.25 |  |  |
| Employee & Children              | \$163.40 |  |  |
| Family                           | \$245.10 |  |  |

| Medical Plan Rates - PPO 3000 30% |  |  |
|-----------------------------------|--|--|
| Weekly Rates (52)                 |  |  |
| Employee Only \$30.45             |  |  |
| Employee & Spouse \$118.25        |  |  |
| Employee & Children \$94.60       |  |  |
| Family \$141.90                   |  |  |

#### **DENTAL**

| Voluntary Dental – Low Plan |         |
|-----------------------------|---------|
| Weekly Rates (52)           |         |
| Employee Only               | \$3.63  |
| Employee & Spouse           | \$7.08  |
| Employee & Children         | \$9.69  |
| Family                      | \$13.13 |

| Voluntary Dental – High Plan |         |
|------------------------------|---------|
| Weekly Rates (52)            |         |
| Employee Only                | \$5.89  |
| Employee & Spouse            | \$11.57 |
| Employee & Children          | \$16.34 |
| Family                       | \$22.02 |

#### **VISION**

| Voluntary Vision Plan |        |
|-----------------------|--------|
| Weekly Rates (52)     |        |
| Employee Only         | \$2.20 |
| Employee & Spouse     | \$4.27 |
| Employee & Children   | \$3.74 |
| Family                | \$5.82 |

# **EMPLOYEE CONTRIBUTIONS**

#### **VOLUNTARY LIFE AND AD&D**

#### **Employee**

| Age   | Weekly Rates (per<br>\$1,000 of coverage) |
|-------|---|
| 18-24 | \$0.024                                   |
| 25-29 | \$0.033                                   |
| 30-34 | \$0.042                                   |
| 35-39 | \$0.042                                   |
| 40-44 | \$0.059                                   |
| 45-49 | \$0.094                                   |
| 50-54 | \$0.163                                   |
| 55-59 | \$0.293                                   |
| 60-64 | \$0.432                                   |
| 65-69 | \$0.726                                   |
| 70+   | \$1.082                                   |

#### **Spouse**

| Age   | Weekly Rates (per<br>\$1,000 of coverage) |
|-------|---|
| 18-24 | \$0.024                                   |
| 25-29 | \$0.033                                   |
| 30-34 | \$0.042                                   |
| 35-39 | \$0.042                                   |
| 40-44 | \$0.059                                   |
| 45-49 | \$0.094                                   |
| 50-54 | \$0.163                                   |
| 55-59 | \$0.293                                   |
| 60-64 | \$0.432                                   |
| 65-69 | \$0.726                                   |
| 70+   | \$1.082                                   |

#### Child

Weekly Rates (per \$1,000 of coverage)

\$0.053

# **EMPLOYEE CONTRIBUTIONS**

#### **VOLUNTARY SHORT TERM DISABILITY**

| Age   | Weekly Rates (per \$100 of coverage) |
|-------|--------------------------------------|
| 18-24 | \$0.167                              |
| 25-29 | \$0.191                              |
| 30-34 | \$0.198                              |
| 35-39 | \$0.174                              |
| 40-44 | \$0.147                              |
| 45-49 | \$0.158                              |
| 50-54 | \$0.167                              |
| 55-59 | \$0.195                              |
| 60-64 | \$0.205                              |
| 65-69 | \$0.225                              |
| 70+   | \$0.276                              |

#### **VOLUNTARY LONG TERM DISABILITY**

| Age   | Weekly Rates (per \$100 of coverage) |
|-------|--------------------------------------|
| 18-24 | \$0.012                              |
| 25-29 | \$0.020                              |
| 30-34 | \$0.035                              |
| 35-39 | \$0.057                              |
| 40-44 | \$0.092                              |
| 45-49 | \$0.128                              |
| 50-54 | \$0.180                              |
| 55-59 | \$0.198                              |
| 60-64 | \$0.180                              |
| 65-69 | \$0.121                              |
| 70+   | \$0.088                              |

# **EMPLOYEE CONTRIBUTIONS**

#### **ACCIDENT COVERAGE PLAN**

| Coverage              | Weekly Rates |
|-----------------------|--------------|
| Employee              | \$2.41       |
| Employee + Spouse     | \$3.73       |
| Employee + Child(ren) | \$4.59       |
| Employee + Family     | \$6.02       |

#### **CRITICAL ILLNESS PLAN**

| Age   | Weekly Rates (per \$1,000 of coverage) |
|-------|--|
| 0-29  | \$0.08                                 |
| 30-34 | \$0.12                                 |
| 35-39 | \$0.15                                 |
| 40-44 | \$0.21                                 |
| 45-49 | \$0.33                                 |
| 50-54 | \$0.47                                 |
| 55-59 | \$0.66                                 |
| 60-64 | \$0.97                                 |
| 65-69 | \$1.46                                 |
| 70-74 | \$2.38                                 |
| 75-79 | \$3.97                                 |
| 80-84 | \$5.46                                 |
| 85+   | \$8.83                                 |

#### **HOSPITAL INDEMNITY PLAN**

| Coverage              | Weekly rates |
|-----------------------|--------------|
| Employee              | \$4.11       |
| Employee + Spouse     | \$7.91       |
| Employee + Child(ren) | \$5.93       |
| Employee + Family     | \$9.62       |

# LEGAL NOTICES









#### **Patient Protections Disclosure**

The Xclusive Services Health Plan generally requires the designation of a primary care provider. You have the right to designate any primary care provider who participates in our network and who is available to accept you or your family members. Until you make this designation, Kaiser Permanente designates one for you. For information on how to select a primary care provider, and for a list of the participating primary care providers, contact the Kaiser Permanente at (866) 454-8855 or <a href="https://www.kp.org">www.kp.org</a>.

For children, you may designate a pediatrician as the primary care provider.

You do not need prior authorization from Kaiser Permanente or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact the Kaiser Permanente at (866) 454-8855 or <a href="https://www.kp.org">www.kp.org</a>.

#### Women's Health & Cancer Rights Act

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 ("WHCRA"). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under the plan. Therefore, the following deductibles and coinsurance apply:

Plan 1: HSA 5000 EMB 20% (Individual: 20% coinsurance and \$5,000 deductible; Family: 20% coinsurance and \$10,000 deductible)

Plan 2: HMO \$0 10% (Individual: 10% coinsurance and \$0 deductible; Family: 10% coinsurance and \$0 deductible)

Plan 3: PPO 3000 30% (Employees Outside of Colorado) (Individual: 30% coinsurance and \$3,000 deductible; Family: 30% coinsurance and \$6,000 deductible)

If you would like more information on WHCRA benefits, please call your Plan Administrator at (303) 430-1700 Ext. 713 or benefits@xclusiveservices.com.

#### Newborns' and Mothers' Health Protection Act

Group health plans and health insurance issuers generally may not, under Federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, Federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under Federal law, require that a provider obtain authorization from the plan or insurance issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

#### Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit <a href="https://www.healthcare.gov">www.healthcare.gov</a>.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or <a href="https://www.insurekidsnow.gov">www.insurekidsnow.gov</a> to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at **www.askebsa.dol.gov** or call **1-866-444-EBSA (3272)**.

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of July 31, 2024. Contact your State for more information on eligibility –

| ALABAMA – Medicaid   | ALASKA – Medicaid  |
|--|--|
| Website: http://myalhipp.com/<br>Phone: 1-855-692-5447   | The AK Health Insurance Premium Payment Program Website: <a href="http://myakhipp.com/">http://myakhipp.com/</a> Phone: 1-866-251-4861 Email: <a href="mailto:CustomerService@MyAKHIPP.com">CustomerService@MyAKHIPP.com</a> Medicaid Eligibility: <a href="https://health.alaska.gov/dpa/Pages/default.aspx">https://health.alaska.gov/dpa/Pages/default.aspx</a> |
| ARKANSAS – Medicaid  | CALIFORNIA – Medicaid  |
| Website: http://myarhipp.com/<br>Phone: 1-855-MyARHIPP (855-692-7447)  | Health Insurance Premium Payment (HIPP) Program Website:<br>http://dhcs.ca.gov/hipp<br>Phone: 916-445-8322<br>Fax: 916-440-5676<br>Email: hipp@dhcs.ca.gov   |
| COLORADO – Health First Colorado (Colorado's<br>Medicaid Program) & Child Health Plan Plus (CHP+)  | FLORIDA – Medicaid   |
| Health First Colorado Website: https://www.healthfirstcolorado.com/ Health First Colorado Member Contact Center: 1-800-221-3943/State Relay 711 CHP+: https://hcpf.colorado.gov/child-health-plan-plus CHP+ Customer Service: 1-800-359-1991/State Relay 711 Health Insurance Buy-In Program (HIBI): https://www.mycohibi.com/ HIBI Customer Service: 1-855-692-6442 | Website: https://www.flmedicaidtplrecovery.com/<br>flmedicaidtplrecovery.com/hipp/index.html<br>Phone: 1-877-357-3268  |

**GEORGIA - Medicaid INDIANA - Medicaid** GA HIPP Website: https://medicaid.georgia.gov/health-insurance-Health Insurance Premium Payment Program All other Medicaid premium-payment-program-hipp Phone: 678-564-1162, Press 1 Website: https://www.in.gov/medicaid/ GA CHIPRA Website: https://medicaid.georgia.gov/programs/thirdhttp://www.in.gov/fssa/dfr/ party-liability/childrens-health-insurance-program-reauthorization-Family and Social Services Administration Phone: 1-800-403-0864 act-2009-chipra Member Services Phone: 1-800-457-4584 Phone: 678-564-1162, Press 2 IOWA - Medicaid and CHIP (Hawki) KANSAS – Medicaid Medicaid Website: Website: https://www.kancare.ks.gov/ Phone: 1-800-792-4884 Iowa Medicaid | Health & Human Services HIPP Phone: 1-800-967-4660 Medicaid Phone: 1-800-338-8366 Hawki Website: Hawki - Healthy and Well Kids in Iowa | Health & Human Services Hawki Phone: 1-800-257-8563 HIPP Website: Health Insurance Premium Payment (HIPP) Health & Human Services (iowa.gov) HIPP Phone: 1-888-346-9562 LOUISIANA - Medicaid **KENTUCKY – Medicaid** Kentucky Integrated Health Insurance Premium Payment Program Website: www.medicaid.la.gov or www.ldh.la.gov/lahipp (KI-HIPP) Website: Phone: 1-888-342-6207 (Medicaid hotline) or https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx 1-855-618-5488 (LaHIPP) Phone: 1-855-459-6328 Email: KIHIPP.PROGRAM@ky.gov KCHIP Website: https://kynect.ky.gov Phone: 1-877-524-4718 Kentucky Medicaid Website: https://chfs.ky.gov/agencies/dms **MAINE - Medicaid MASSACHUSETTS - Medicaid and CHIP** Enrollment Website: https://www.mymaineconnection.gov/benefits/ Website: https://www.mass.gov/masshealth/pa Phone: 1-800-862-4840 s/?language=en\_US Phone: 1-800-442-6003 TTY: 711 TTY: Maine relay 711 Email: masspremassistance@accenture.com Private Health Insurance Premium Webpage: https://www.maine.gov/dhhs/ofi/applications-forms Phone: 1-800-977-6740 TTY: Maine relay 711 MISSOURI - Medicaid MINNESOTA - Medicaid Website: https://mn.gov/dhs/health-care-coverage/ Website: http://www.dss.mo.gov/mhd/participants/pages/hipp.htm Phone: 1-800-657-3672 Phone: 573-751-2005 **MONTANA - Medicaid NEBRASKA - Medicaid** Website: http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP Website: http://www.ACCESSNebraska.ne.gov Phone: 1-800-694-3084 Phone: 1-855-632-7633 Email: HHSHIPPProgram@mt.gov Lincoln: 402-473-7000 Omaha: 402-595-1178 **NEVADA** – Medicaid **NEW HAMPSHIRE – Medicaid** Medicaid Website: http://dhcfp.nv.gov Website: https://www.dhhs.nh.gov/programs-services/medicaid/ health-insurance-premium-program Medicaid Phone: 1-800-992-0900 Phone: 603-271-5218 Toll free number for the HIPP program: 1-800-852-3345, ext. 15218

Email: DHHS.ThirdPartyLiabi@dhhs.nh.gov

| NEW JERSEY – Medicaid and CHIP  Medicaid Website: http://www.state.nj.us/humanservices/dmahs/clients/medicaid/ Phone: 1-800-356-1561  CHIP Premium Assistance Phone: 609-631-2392  CHIP Website: http://www.njfamilycare.org/index.html  CHIP Phone: 1-800-701-0710 (TTY: 711)  | NEW YORK – Medicaid  Website: https://www.health.ny.gov/health_care/medicaid/ Phone: 1-800-541-2831  |
|---|--|
| NORTH CAROLINA – Medicaid Website: https://medicaid.ncdhhs.gov/ Phone: 919-855-4100   | NORTH DAKOTA – Medicaid Website: https://www.hhs.nd.gov/healthcare Phone: 1-844-854-4825   |
| OKLAHOMA – Medicaid and CHIP Website: http://www.insureoklahoma.org Phone: 1-888-365-3742  PENNSYLVANIA – Medicaid and CHIP Website: https://www.pa.gov/en/services/dhs/apply-for-medicaid-health-insurance-premium-payment-program-hipp.html Phone: 1-800-692-7462 CHIP Website: Children's Health Insurance Program (CHIP) (pa.gov) CHIP Phone: 1-800-986-KIDS (5437) | OREGON – Medicaid and CHIP  Website: http://healthcare.oregon.gov/Pages/index.aspx Phone: 1-800-699-9075  RHODE ISLAND – Medicaid and CHIP  Website: http://www.eohhs.ri.gov/ Phone: 1-855-697-4347, or 401-462-0311 (Direct RIte Share Line)  |
| SOUTH CAROLINA – Medicaid Website: https://www.scdhhs.gov Phone: 1-888-549-0820   | SOUTH DAKOTA - Medicaid Website: http://dss.sd.gov Phone: 1-888-828-0059   |
| TEXAS – Medicaid  Website: Health Insurance Premium Payment (HIPP) Program   Texas Health and Human Services Phone: 1-800-440-0493  | UTAH – Medicaid and CHIP  Utah's Premium Partnership for Health Insurance (UPP) Website: https://medicaid.utah.gov/upp/ Email: upp@utah.gov Phone: 1-888-222-2542 Adult Expansion Website: https://medicaid.utah.gov/expansion/ Utah Medicaid Buyout Program Website: https://medicaid.utah.gov/buyout-program/ CHIP Website: https://chip.utah.gov/   |
| VERMONT- Medicaid Website: Health Insurance Premium Payment (HIPP) Program   Department of Vermont Health Access Phone: 1-800-250-8427  | VIRGINIA – Medicaid and CHIP  Website: <a href="https://coverva.dmas.virginia.gov/learn/premium-assistance/famis-select">https://coverva.dmas.virginia.gov/learn/premium-assistance/famis-select</a> <a href="https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs">https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs</a> <a href="https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs">https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs</a> <a href="https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs">https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs</a> <a href="https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs">https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs</a> <a href="https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs">https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance/health-insurance-premium-assistance-premium-assistance-premium-assistance-premium-assistance-premium-assistance-premium-as</a> |
| WASHINGTON – Medicaid Website: https://www.hca.wa.gov/ Phone: 1-800-562-3022  | WEST VIRGINIA – Medicaid and CHIP  Website: https://dhhr.wv.gov/bms/ http://mywhipp.com/ Medicaid Phone: 304-558-1700 CHIP Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)  |
| WISCONSIN – Medicaid and CHIP Website: <a href="https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm">https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm</a> Phone: 1-800-362-3002  | WYOMING – Medicaid  Website: https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/ Phone: 1-800-251-1269   |

To see if any other states have added a premium assistance program since July 31, 2024, or for more information on special enrollment rights, contact either:

U.S. Department of Labor Employee Benefits Security Administration <a href="https://www.dol.gov/agencies/ebsa">www.dol.gov/agencies/ebsa</a> 1-866-444-EBSA (3272) U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services www.cms.hhs.gov 1-877-267-2323, Menu Option 4, Ext. 61565

#### **Paperwork Reduction Act Statement**

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email <a href="mailto:ebsa.opr@dol.gov">ebsa.opr@dol.gov</a> and reference the OMB Control Number 1210-0137.

OMB Control Number 1210-0137 (expires 1/31/2026)

#### **HIPAA Notice of Privacy Practices Reminder**

#### **Protecting Your Health Information Privacy Rights**

Xclusive Services is committed to the privacy of your health information. The administrators of the Xclusive Services Health Plan (the "Plan") use strict privacy standards to protect your health information from unauthorized use or disclosure.

The Plan's policies protecting your privacy rights and your rights under the law are described in the Plan's Notice of Privacy Practices. You may receive a copy of the Notice of Privacy Practices by contacting benefits@xclusiveservices.com - Benefits Manager at (303) 430-1700 Ext. 713 or benefits@xclusiveservices.com.

#### **HIPAA Special Enrollment Rights**

#### Xclusive Services Health Plan Notice of Your HIPAA Special Enrollment Rights

Our records show that you are eligible to participate in the Xclusive Services Health Plan (to actually participate, you must complete an enrollment form and pay part of the premium through payroll deduction).

A federal law called HIPAA requires that we notify you about an important provision in the plan - your right to enroll in the plan under its "special enrollment provision" if you acquire a new dependent, or if you decline coverage under this plan for yourself or an eligible dependent while other coverage is in effect and later lose that other coverage for certain qualifying reasons.

Loss of Other Coverage (Excluding Medicaid or a State Children's Health Insurance Program). If you decline enrollment for yourself or for an eligible dependent (including your spouse) while other health insurance or group health plan coverage is in effect, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents' other coverage). However, you must request enrollment within 30 days after your or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage).

Loss of Coverage for Medicaid or a State Children's Health Insurance Program. If you decline enrollment for yourself or for an eligible dependent (including your spouse) while Medicaid coverage or coverage under a state children's health insurance program is in effect, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage. However, you must request enrollment within 60 days after your or your dependents' coverage ends under Medicaid or a state children's health insurance program.

**New Dependent by Marriage, Birth, Adoption, or Placement for Adoption.** If you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your new dependents. However, you must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption.

Eligibility for Premium Assistance Under Medicaid or a State Children's Health Insurance Program — If you or your dependents (including your spouse) become eligible for a state premium assistance subsidy from Medicaid or through a state children's health insurance program with respect to coverage under this plan, you may be able to enroll yourself and your dependents in this plan. However, you must request enrollment within 60 days after your or your dependents' determination of eligibility for such assistance.

To request special enrollment or to obtain more information about the plan's special enrollment provisions, contact Stephane Jimenez - Benefits Manager at (303) 430-1700 Ext. 713 or benefits@xclusiveservices.com.

#### **Important Warning**

If you decline enrollment for yourself or for an eligible dependent, you must complete our form to decline coverage. On the form, you are required to state that coverage under another group health plan or other health insurance coverage (including Medicaid or a state children's health insurance program) is the reason for declining enrollment, and you are asked to identify that coverage. If you do not complete the form, you and your dependents will not be entitled to special enrollment rights upon a loss of other coverage as described above, but you will still have special enrollment rights when you have a new dependent by marriage, birth, adoption, or placement for adoption, or by virtue of gaining eligibility for a state premium assistance subsidy from Medicaid or through a state children's health insurance program with respect to coverage under this plan, as described above. If you do not gain special enrollment rights upon a loss of other coverage, you cannot enroll yourself or your dependents in the plan at any time other than the plan's annual open enrollment period, unless special enrollment rights apply because of a new dependent by marriage, birth, adoption, or placement for adoption, or by virtue of gaining eligibility for a state premium assistance subsidy from Medicaid or through a state children's health insurance program with respect to coverage under this plan.

#### **Notice of Creditable Coverage**

#### **Important Notice from Xclusive Services**

#### **About Your Prescription Drug Coverage and Medicare**

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Xclusive Services and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

- 1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
- 2. Xclusive Services has determined that the prescription drug coverage offered by the medical plan is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

#### When Can You Join a Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th to December 7th. However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

#### What Happens to Your Current Coverage if You Decide to Join a Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current Xclusive Services coverage may be affected. If you do decide to join a Medicare drug plan and drop your current Xclusive Services coverage, be aware that you and your dependents may or may not be able to get this coverage back.

#### When Will You Pay a Higher Premium (Penalty) to Join a Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with Xclusive Services and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

#### For More Information About This Notice or Your Current Prescription Drug Coverage...

Contact the person listed below for further information. **NOTE:** You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through Xclusive Services changes. You also may request a copy of this notice at any time.

#### For More Information About Your Options Under Medicare Prescription Drug Coverage...

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage:

- Visit <u>www.medicare.gov</u>
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the "Medicare & You" handbook for their telephone number) for personalized help
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at <a href="https://www.socialsecurity.gov">www.socialsecurity.gov</a>, or call them at 1-800-772-1213 (TTY 1-800-325-0778).

Remember: Keep this Creditable Coverage Notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Date: January 01, 2025
Name of Entity/Sender: Xclusive Services

Contact—Position/Office: Stephane Jimenez - Benefits
Office Address: Manager 8774 Yates Dr Ste 210

Westminster, Colorado 80031-6906

**United States** 

Phone Number: (303) 430-1700 Ext. 713

#### **COBRA General Notice**

### Model General Notice of COBRA Continuation Coverage Rights (For use by single-employer group health plans)

\*\* Continuation Coverage Rights Under COBRA\*\*

#### Introduction

You're getting this notice because you recently gained coverage under a group health plan (the Plan). This notice has important information about your right to COBRA continuation coverage, which is a temporary extension of coverage under the Plan. This notice explains COBRA continuation coverage, when it may become available to you and your family, and what you need to do to protect your right to get it. When you become eligible for COBRA, you may also become eligible for other coverage options that may cost less than COBRA continuation coverage.

The right to COBRA continuation coverage was created by a federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you and other members of your family when group health coverage would otherwise end. For more information about your rights and obligations under the Plan and under federal law, you should review the Plan's Summary Plan Description or contact the Plan Administrator.

You may have other options available to you when you lose group health coverage. For example, you may be eligible to buy an individual plan through the Health Insurance Marketplace. By enrolling in coverage through the Marketplace, you may qualify for lower costs on your monthly premiums and lower out-of-pocket costs. Additionally, you may qualify for a 30-day special enrollment period for another group health plan for which you are eligible (such as a spouse's plan), even if that plan generally doesn't accept late enrollees.

#### What is COBRA continuation coverage?

COBRA continuation coverage is a continuation of Plan coverage when it would otherwise end because of a life event. This is also called a "qualifying event." Specific qualifying events are listed later in this notice. After a qualifying event, COBRA continuation coverage must be offered to each person who is a "qualified beneficiary." You, your spouse, and your dependent children could become qualified beneficiaries if coverage under the Plan is lost because of the qualifying event. Under the Plan, qualified beneficiaries who elect COBRA continuation coverage must pay for COBRA continuation coverage.

If you're a Team Member, you'll become a qualified beneficiary if you lose your coverage under the Plan because of the following qualifying events:

- Your hours of employment are reduced, or
- Your employment ends for any reason other than your gross misconduct.

If you're the spouse of a Team Member, you'll become a qualified beneficiary if you lose your coverage under the Plan because of the following qualifying events:

- Your spouse dies;
- Your spouse's hours of employment are reduced;
- Your spouse's employment ends for any reason other than his or her gross misconduct;
- Your spouse becomes entitled to Medicare benefits (under Part A, Part B, or both); or
- You become divorced or legally separated from your spouse.

Your dependent children will become qualified beneficiaries if they lose coverage under the Plan because of the following qualifying events:

- The parent-Team Member dies;
- The parent-Team Member's hours of employment are reduced:
- The parent-Team Member's employment ends for any reason other than his or her gross misconduct;
- The parent-Team Member becomes entitled to Medicare benefits (Part A, Part B, or both);
- The parents become divorced or legally separated; or
- The child stops being eligible for coverage under the Plan as a "dependent child."

#### When is COBRA continuation coverage available?

The Plan will offer COBRA continuation coverage to qualified beneficiaries only after the Plan Administrator has been notified that a qualifying event has occurred. The employer must notify the Plan Administrator of the following qualifying events:

- The end of employment or reduction of hours of employment;
- Death of the Team Member;
- The Team Member's becoming entitled to Medicare benefits (under Part A, Part B, or both).

For all other qualifying events (divorce or legal separation of the Team Member and spouse or a dependent child's losing eligibility for coverage as a dependent child), you must notify the Plan Administrator within 60 days after the qualifying event occurs. You must provide this notice to: Stephane Jimenez.

#### How is COBRA continuation coverage provided?

Once the Plan Administrator receives notice that a qualifying event has occurred, COBRA continuation coverage will be offered to each of the qualified beneficiaries. Each qualified beneficiary will have an independent right to elect COBRA continuation coverage. Covered Team Members may elect COBRA continuation coverage on behalf of their spouses, and parents may elect COBRA continuation coverage on behalf of their children.

COBRA continuation coverage is a temporary continuation of coverage that generally lasts for 18 months due to employment termination or reduction of hours of work. Certain qualifying events, or a second qualifying event during the initial period of coverage, may permit a beneficiary to receive a maximum of 36 months of coverage.

There are also ways in which this 18-month period of COBRA continuation coverage can be extended:

#### Disability extension of 18-month period of COBRA continuation coverage

If you or anyone in your family covered under the Plan is determined by Social Security to be disabled and you notify the Plan Administrator in a timely fashion, you and your entire family may be entitled to get up to an additional 11 months of COBRA continuation coverage, for a maximum of 29 months. The disability would have to have started at some time before the 60th day of COBRA continuation coverage and must last at least until the end of the 18-month period of COBRA continuation coverage.

#### Second qualifying event extension of 18-month period of continuation coverage

If your family experiences another qualifying event during the 18 months of COBRA continuation coverage, the spouse and dependent children in your family can get up to 18 additional months of COBRA continuation coverage, for a maximum of 36 months, if the Plan is properly notified about the second qualifying event. This extension may be available to the spouse and any dependent children getting COBRA continuation coverage if the Team Member or former Team Member dies; becomes entitled to Medicare benefits (under Part A, Part B, or both); gets divorced or legally separated; or if the dependent child stops being eligible under the Plan as a dependent child. This extension is only available if the second qualifying event would have caused the spouse or dependent child to lose coverage under the Plan had the first qualifying event not occurred.

#### Are there other coverage options besides COBRA Continuation Coverage?

Yes. Instead of enrolling in COBRA continuation coverage, there may be other coverage options for you and your family through the Health Insurance Marketplace, Medicare, Medicaid, Children's Health Insurance Program (CHIP), or other group health plan coverage options (such as a spouse's plan) through what is called a "special enrollment period." Some of these options may cost less than COBRA continuation coverage. You can learn more about many of these options at <a href="https://www.healthcare.gov/">www.healthcare.gov/</a>.

#### Can I enroll in Medicare instead of COBRA continuation coverage after my group health plan coverage ends?

In general, if you don't enroll in Medicare Part A or B when you are first eligible because you are still employed, after the Medicare initial enrollment period, you have an 8-month special enrollment period to sign up for Medicare Part A or B, beginning on the earlier of

- The month after your employment ends; or
- The month after group health plan coverage based on current employment ends

https://www.medicare.gov/basics/get-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with-medicare/sign-up/when-does-medicare-coverage-started-with

If you don't enroll in Medicare and elect COBRA continuation coverage instead, you may have to pay a Part B late enrollment penalty and you may have a gap in coverage if you decide you want Part B later. If you elect COBRA continuation coverage and later enroll in Medicare Part A or B before the COBRA continuation coverage ends, the Plan may terminate your continuation coverage. However, if Medicare Part A or B is effective on or before the date of the COBRA election, COBRA coverage may not be discontinued on account of Medicare entitlement, even if you enroll in the other part of Medicare after the date of the election of COBRA coverage.

If you are enrolled in both COBRA continuation coverage and Medicare, Medicare will generally pay first (primary payer) and COBRA continuation coverage will pay second. Certain plans may pay as if secondary to Medicare, even if you are not enrolled in Medicare.

For more information visit https://www.medicare.gov/medicare-and-you.

#### If you have questions

Questions concerning your Plan or your COBRA continuation coverage rights should be addressed to the contact or contacts identified below. For more information about your rights under the Employee Retirement Income Security Act (ERISA), including COBRA, the Patient Protection and Affordable Care Act, and other laws affecting group health plans, contact the nearest Regional or District Office of the U.S. Department of Labor's Employee Benefits Security Administration (EBSA) in your area or visit <a href="https://www.dol.gov/ebsa.">www.dol.gov/ebsa.</a> (Addresses and phone numbers of Regional and District EBSA Offices are available through EBSA's website.) For more information about the Marketplace, visit <a href="https://www.healthcare.gov">www.healthcare.gov</a>.

#### Keep your Plan informed of address changes

To protect your family's rights, let the Plan Administrator know about any changes in the addresses of family members. You should also keep a copy, for your records, of any notices you send to the Plan Administrator.

#### Plan contact information

Xclusive Services
Stephane Jimenez - Benefits
Manager 8774 Yates Dr Ste 210
Westminster, Colorado 80031-6906
United States
(303) 430-1700 Ext. 713

#### **Marketplace Notice**

#### Health Insurance Marketplace Coverage Options and Your Health Coverage

#### **PART A: General Information**

Even if you are offered health coverage through your employment, you may have other coverage options through the Health Insurance Marketplace ("Marketplace"). To assist you as you evaluate options for you and your family, this notice provides some basic information about the Health Insurance Marketplace and health coverage offered through your employment.

#### What is the Health Insurance Marketplace?

The Marketplace is designed to help you find health insurance that meets your needs and fits your budget. The Marketplace offers "one-stop shopping" to find and compare private health insurance options in your geographic area.

#### Can I Save Money on my Health Insurance Premiums in the Marketplace?

You may qualify to save money and lower your monthly premium and other out-of-pocket costs, but only if your employer does not offer coverage, or offers coverage that is not considered affordable for you and doesn't meet certain minimum value standards (discussed below). The savings that you're eligible for depends on your household income. You may also be eligible for a tax credit that lowers your costs.

#### Does Employment-Based Health Coverage Affect Eligibility for Premium Savings through the Marketplace?

Yes. If you have an offer of health coverage from your employer that is considered affordable for you and meets certain minimum value standards, you will not be eligible for a tax credit, or advance payment of the tax credit, for your Marketplace coverage and may wish to enroll in your employment-based health plan. However, you may be eligible for a tax credit, and advance payments of the credit that lowers your monthly premium, or a reduction in certain cost-sharing, if your employer does not offer coverage to you at all or does not offer coverage that is considered affordable for you or meet minimum value standards. If your share of the premium cost of all plans offered to you through your employment is more than 9.12%¹ of your annual household income, or if the coverage through your employment does not meet the "minimum value" standard set by the Affordable Care Act, you may be eligible for a tax credit, and advance payment of the credit, if you do not enroll in the employment-based health coverage. For family members of the employee, coverage is considered affordable if the employee's cost of premiums for the lowest-cost plan that would cover all family members does not exceed 9.12% of the employee's household income. 12

**Note:** If you purchase a health plan through the Marketplace instead of accepting health coverage offered through your employment, then you may lose access to whatever the employer contributes to the employment-based coverage. Also, this employer contribution -as well as your employee contribution to employment-based coverage- is generally excluded from income for federal and state income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis. In addition, note that if the health coverage offered through your employment does not meet the affordability or minimum value standards, but you accept that coverage anyway, you will not be eligible for a tax credit. You should consider all of these factors in determining whether to purchase a health plan through the Marketplace.

<sup>&</sup>lt;sup>1</sup> Indexed annually; see <a href="https://www.irs.gov/pub/irs-drop/rp-22-34.pdf">https://www.irs.gov/pub/irs-drop/rp-22-34.pdf</a> for 2023.

<sup>&</sup>lt;sup>2</sup> An employer-sponsored or other employment-based health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60 percent of such costs. For purposes of eligibility for the premium tax credit, to meet the "minimum value standard," the health plan must also provide substantial coverage of both inpatient hospital services and physician services.

#### When Can I Enroll in Health Insurance Coverage through the Marketplace?

You can enroll in a Marketplace health insurance plan during the annual Marketplace Open Enrollment Period. Open Enrollment varies by state but generally starts November 1 and continues through at least December 15.

Outside the annual Open Enrollment Period, you can sign up for health insurance if you qualify for a Special Enrollment Period. In general, you qualify for a Special Enrollment Period if you've had certain qualifying life events, such as getting married, having a baby, adopting a child, or losing eligibility for other health coverage. Depending on your Special Enrollment Period type, you may have 60 days before or 60 days following the qualifying life event to enroll in a Marketplace plan.

There is also a Marketplace Special Enrollment Period for individuals and their families who lose eligibility for Medicaid or Children's Health Insurance Program (CHIP) coverage on or after March 31, 2023, through July 31, 2024. Since the onset of the nationwide COVID-19 public health emergency, state Medicaid and CHIP agencies generally have not terminated the enrollment of any Medicaid or CHIP beneficiary who was enrolled on or after March 18, 2020, through March 31, 2023. As state Medicaid and CHIP agencies resume regular eligibility and enrollment practices, many individuals may no longer be eligible for Medicaid or CHIP coverage starting as early as March 31, 2023. The U.S. Department of Health and Human Services is offering a temporary Marketplace Special Enrollment period to allow these individuals to enroll in Marketplace coverage.

Marketplace-eligible individuals who live in states served by <a href="HealthCare.gov">HealthCare.gov</a> and either-submit a new application or update an existing application on <a href="HealthCare.gov">HealthCare.gov</a> between March 31, 2023 and July 31, 2024, and attest to a termination date of Medicaid or CHIP coverage within the same time period, are eligible for a 60-day Special Enrollment Period. That means that if you lose Medicaid or CHIP coverage between March 31, 2023, and July 31, 2024, you may be able to enroll in Marketplace coverage within 60 days of when you lost Medicaid or CHIP coverage. In addition, if you or your family members are enrolled in Medicaid or CHIP coverage, it is important to make sure that your contact information is up to date to make sure you get any information about changes to your eligibility. To learn more, visit <a href="HealthCare.gov">HealthCare.gov</a> or call the Marketplace Call Center at 1-800-318-2596. TTY users can call 1-855-889-4325.

#### What about Alternatives to Marketplace Health Insurance Coverage?

If you or your family are eligible for coverage in an employment-based health plan (such as an employer-sponsored health plan), you or your family may also be eligible for a Special Enrollment Period to enroll in that health plan in certain circumstances, including if you or your dependents were enrolled in Medicaid or CHIP coverage and lost that coverage. Generally, you have 60 days after the loss of Medicaid or CHIP coverage to enroll in an employment-based health plan, but if you and your family lost eligibility for Medicaid or CHIP coverage between March 31, 2023 and July 10, 2023, you can request this special enrollment in the employment-based health plan through September 8, 2023. Confirm the deadline with your employer or your employment-based health plan.

Alternatively, you can enroll in Medicaid or CHIP coverage at any time by filling out an application through the Marketplace or applying directly through your state Medicaid agency. Visit <a href="https://www.healthcare.gov/medicaid-chip/getting-medicaid-chip/formore details">https://www.healthcare.gov/medicaid-chip/getting-medicaid-chip/formore details</a>.

#### How Can I Get More Information?

For more information about your coverage offered through your employment, please check your health plan's summary plan description or contact Stephane Jimenez.

The Marketplace can help you evaluate your coverage options, including your eligibility for coverage through the Marketplace and its cost. Please visit <a href="HealthCare.gov">HealthCare.gov</a> for more information, including an online application for health insurance coverage and contact information for a Health Insurance Marketplace in your area.

#### PART B: Information About Health Coverage Offered by Your Employer

This section contains information about any health coverage offered by your employer. If you decide to complete an application for coverage in the Marketplace, you will be asked to provide this information. This information is numbered to correspond to the Marketplace application.

| Employer name     Xclusive Services   |   | 4. Employer Identification Number (EIN) 75-2993507 |  |                           |
|---|---|--|--|---------------------------|
| 5. Employer address<br>8774 Yates Dr Ste 210  |   |  | 6. Employer phone number (303) 430-1700 Ext. 713 |                           |
| 7. City Westminster   |   | 8. State<br>Colorado                               |  | 9. ZIP code<br>80031-6906 |
| 10. Who can we contact about employee health coverage at this job? Stephane Jimenez |   |  |  |                           |
| 11. Phone number (if different from above)  | 12. Email address benefits@xclusiveservices.com |  |  |                           |



This benefit summary prepared by



Insurance | Risk Management | Consulting